

GENERAL TERMS AND CONDITIONS

downloadable PDF format

Validity of Terms and Conditions

These Terms and Conditions apply to all materials and services available and available for purchase on **pigeondoctors.com**.

These Terms and Conditions (hereinafter known as "GTC") set out the rights and obligations of the Vitál-Kontrol Kft. (located at Rezeda st. 3, Kecskemét, 6000 Hungary; hereinafter known as "Provider" or "Vitál-Kontrol Kft.") as Service Provider; and the rights and obligations of the Customer (hereinafter known as "Customer") using the e-commerce services provided by the Provider on pigeondoctors.com website. (The "Provider" and the "Customer" together hereinafter known as "the Parties").

The GTC applies to all legal transactions and services made through the pigeondoctors.com website, whether executed in Hungary or abroad, by the Service Provider or its contributor.

If you would like to become a customer, subscriber or active user of the pigeondoctors.com website, please read our Terms and Conditions carefully and only use our services if you agree with the Terms and Conditions and you consider these binding to yourself. This is particularly important because by using the services provided by pigeondoctors.com you acknowledge that you have read and accepted these Terms and Conditions and that you agree to be bound by them.

The language of the Agreement is English

The Agreement between the Parties shall not be filed, shall be concluded only in electronic form, shall not be subsequently recalled and shall not refer to a code of conduct.

If you have any questions regarding the operation of the website, the ordering or delivery process, please contact us at the given contact details!

These General Terms and Conditions have been formulated and published by Vitál-Kontrol Kft. in order to regulate in detail, to the satisfaction of the Parties, the conditions of the Provider's goods, services and their use, the rights and obligations of the Contracting Parties and website operation.

Website hosted by:

Company name: Vitál-Kontrol Kft.

Headquarters: 6000 Kecskemét Rezeda utca 3. Hungary

Company Registration Number: 03-09-108715

Company representative: Dr. Zsolt Talabér Managing Director

Tax number: 12579482-2-03

Bank Account Number: 11732002-20371045

Contact by email: info@pigeondoctors.com

Contact by phone: + 36-76-416-983 on weekdays between 8am and 12am

Registration Authority: Bács-Kiskun County Court of Registration
6000 Kecskemét Rákóczi út 7.

Name, address, email address of the hosting provider:

MediaCenter Hungary Kft

Registered office: 6000 Kecskemét Sosztakovics utca 3.

Email: mediacenter@mediacenter.hu

Post Office: 6001 Kecskemét, Pf. 588

1. GENERAL INFORMATION

These GTC applicable in equal measure to both free and non-free offers from Provider.

The pigeondoctors.com website sells printed books, downloadable eBooks and membership-related online educational materials.

IMPORTANT! This site, the books distributed on this site, and the tools on this site never contain or imply a case-by-case advice from a veterinarian. The materials available here are for general use only and are for information purposes only. The use or non-use of this website is at the sole discretion of the visitor and at its sole risk. The designers and operators of this website are not responsible for the consequences that may arise from or in connection with the applications. These conditions also apply if Customer requests advice for its own animals using the Website: the answer to this also constitutes general information provided by the Service Provider, which it always gives to the best of its knowledge, but this information does not constitute a specific recommendation or advice, even if, because of its wording, it could be interpreted in this way; the specific use or non-use of its contents is at the sole discretion of the Customer and at its sole risk.

This website is no substitute for professional veterinary advice, diagnosis or treatment. Therefore, never ignore the advice of your veterinarian because you have read something on this site. If you think you need veterinary help for your animal or animals, be sure to consult your veterinarian.

The Provider cannot guarantee the authenticity of the content created by the visitors of the Website, however, they are always clearly distinguishable from the writings and materials made by the Provider.

1.1 The images displayed on the products are for illustration purposes only.

1.2 The displayed products can only be ordered through the online order forms on the website. In the event of a problem, we can assist you with your order via the email. Please, contact us in this case.

1.3 Access to trainings and eBooks is provided online, so shipping costs are not included. The printed books ordered on the website are delivered by Hungarian Post Office exclusively in Hungary. The prices quoted for printed books do not include shipping. The net shipping costs for printed books are in the "Basket Totals" form on the "Basket" page and can also be seen under "Your Order" on the "Checkout" page so that you can clearly see before finalizing your order.

1.4 The prices quoted for each commodity, for certain services and for postal delivery are net prices and do not include VAT. The VAT rates corresponding to the commodity will be added to the indicated net price of the commodity, according to the specific product, thus forming the gross selling price. These VAT rates are as follows:

Within the European Union:

downloadable eBook: 27% VAT

all electronic services: 27% VAT

Outside the European Union:

downloadable eBook: 0% VAT

all electronic services: 0% VAT

printed book: 5% VAT (available in Hungary only)

postage on printed books: 5% VAT (available in Hungary only)

When you place an order, clicking the "Basket" icon displays the "Subtotal" in net prices, and then the "Basket Totals" section will itemize the net "Subtotal", the net "Shipping" fee (if any), the all "VAT" content; and the "Total" amount, which is the gross total price of the product(s) purchased, that is, you actually pay this "Total" amount for the item(s) or service(s) ordered by you.

1.5. The scope of this GTC shall apply to all electronic commerce services provided through the electronic Web shop (hereinafter: "Web shop") of the pigeondoctors.com website (hereinafter: Website). In addition, the scope of this GTC shall apply to all commercial transactions between the Parties specified in this Agreement. Shopping on this Web shop is regulated by the Act on Certain Issues of Electronic Commerce Services and Information Society Services (CVIII of 2001. Law of the Republic of Hungary)

1.6. Purchase in the webshop is possible by placing an order online, in the manner specified in this GTC.

1.7. The services of the pigeondoctors.com website are available to all users without registration.

1.8. Once the order has been placed, the contract may be modified or canceled freely and without any consequence until its performance. This can be done via email.

1.8.1. The contract language is English.

1.9. The Provider does not obey any code of conduct.

1.10. Contact information and opening hours:

Contact by email: info@pigeondoctors.com

Contact by phone: + 36-76-416-983 on weekdays between 8am and 12am

2. REGISTRATION / NEWSLETTER

2.1. The services of the galambdokter.hu website and webshop are available to all users. Registration and login are not required and not possible. The purchase does not require registration.

2.2. It is possible to subscribe to the Newsletter on the galambdokter.hu website. All you need to sign up is a first name (even a fictional one) and a real email address.

2.2.1. The subscribed visitor can unsubscribe from the Newsletter at any time. You can do this by clicking on the unsubscribe link in any of the newsletters.

3. ORDER PROCEDURE

3.1. The Provider have fulfilled its contractual obligations, if the product has more favorable and advantageous properties than the information provided on the website or in the instructions for use. If you have any questions about the product before your purchase, our customer service is at your disposal.

If you require more information about the quality, basic features, use, and usability of any item on this Web shop, than is provided on the Website, please contact our Customer Service in writing for details. Please refer to Section 1.10. for contact information.

3.2. When you place an order, clicking the "Basket" icon displays the "Subtotal" in net prices, and then the "Basket Totals" section will itemize the net "Subtotal", the net "Shipping" fee (if any), the all "VAT" content; and the "Total" amount, which is the gross total price of the product(s) purchased, that is, you actually pay this "Total" amount for the item(s) or service(s) ordered by you.

3.2.1. Access to trainings and eBooks is provided online, so shipping costs are not included. The printed books ordered on the website are delivered by Hungarian Post Office exclusively in Hungary. The prices quoted for printed books do not include shipping. The net shipping costs for printed books are in the "Basket Totals" form on the "Basket" page and can also be seen under "Your Order" on the "Checkout" page so that you can clearly see before finalizing your order.

The Provider reserves the right to change the prices of products that can be ordered from the Website. The change takes effect at the time of publication on the Website.

The change does not adversely affect the purchase price of products already ordered.

If you initiate a payment by credit card online, the difference between the price reduction that may occur between sending an electronic payment notice and the receipt of a product will be refunded if you contact our Customer Service.

If, despite the care of the Service Provider, a faulty price is placed on the Website's surface, in particular due to an obvious mistake or system failure, the Service Provider shall not be obliged to provide the product at a faulty price. The Service Provider may offer the opportunity to purchase the item at the right price, in the knowledge of which the Customer may refuse to purchase.

Product images displayed on this site are for illustration purposes only and may differ from reality.

3.5. To complete the order, all fields marked with an asterisk for the Customer's billing and shipping information must be completed.

If the Customer fills in any of the fields incorrectly or incompletely, he will receive an error message and the sending of the order will fail until the error is corrected.

The Service Provider shall not be liable for any delivery delays or other problems or errors that can be traced back to the order data provided by the Customer incorrectly and / or inaccurately.

3.6 Customer may add selected products to the Shopping Cart by clicking on the "Add to Cart" button on the Product Details page that appears after clicking on each product.

You can view the contents of the Basket by clicking on the Basket icon at the top right of the Website. Here the prices of the items added to the basket are displayed in the small window, below which the total net price is displayed. Clicking on the "View cart" button will take you to the detailed cart page (pigeondoctors.com/en/basket/), where you can modify the quantity of each item, or delete any item by clicking on the small "X" in front of the item name. You can even delete the entire contents of the Cart.

The "Basket Totals" section will itemize the net "Subtotal", the net "Shipping" fee (if any), the all "VAT" content; and the "Total" amount, which is the gross total price of the product(s) purchased, that is, you actually pay this "Total" amount for the item(s) or service(s) ordered by you.

If the Customer has finalized the contents of the Shopping Cart, he or she should click on the "Proceed to Checkout" button to go to the Checkout page. On the Checkout page customer should log in, if he or she is already registered. (by clicking the "Click here to login" link). If Customer is not already registered, the billing and shipping information requested must be provided. By providing these, Customer registers.

Once the Customer has provided all required information, you can choose how you wish to pay the total amount of your order.

Customer must read and accept the General Terms of Conditions and Privacy Policy before placing an order. Customer may only submit an order by ticking the appropriate box to indicate that it has read and accepted the General Terms and Conditions and the Privacy Statement.

The General Terms of Conditions and Privacy Policy are also available in downloadable form, with download links at the beginning of each document.

If the Customer has chosen one of the payment methods, he / she can pay for the purchase through the online payment service provider of his choice by clicking on the "Go to PayPal" or "Go to PayLike" button according to the chosen payment method.

The order is therefore placed by clicking on one of the buttons mentioned above, which creates a payment obligation for the Customer.

4. CORRECTING DATA ENTRY

4.1. At any time during the order, until the order is finalized, that is, sent to the Provider, the Customer has the opportunity to correct data entry errors in the order interface (e.g. deleting a product from the cart; or change the billing information, etc.).

5. OFFER BINDING, CONFIRMATION OF ORDERS

5.1. The Provider shall confirm the receipt of the offer (order) sent by the Customer without delay, via an automatic confirmation e-mail to the Customer, which shall include the following data:

- information provided by the Customer at the time of purchase or registration (billing and shipping information),
- order ID,
- the date of the order,
- list of items for the ordered product, quantity, product price, VAT, shipping cost (if any)
- the method of payment
- the total amount payable.

This confirmation email only informs the Customer that the order has been received by the Provider.

5.2. Customer will not be bound by the offer if he / she does not receive a specific acceptance email regarding the order from the Provider, without delay, ie within 48 hours.

5.3. If the Customer's order has already been sent to the Provider and notices an error in the confirmation email, Customer must notify the Service Provider within 1 day.

5.4. The order is a contract concluded electronically and governed by Act V of 2013 (Civil Code Act) and Act CVIII of 2001 (Act on certain issues of electronic commerce services and information society services).

The contract is subject to Government Decree 45/2014 (II.26.) (detailed rules of contracts between the Client and the Company); and takes into account the provisions of Directive 2011/83 / EU of the European Parliament and of the Council on Client Rights.

6. METHOD OF PAYMENT OF THE ORDERED PRODUCT

6.1 The Customer may pay for the Product ordered in the following ways:

- via PayPal
- by credit card payment via Paylike
- in the case of printed books only, by cash on delivery

6.2. After the purchase, the invoice will be emailed by the Provider to the email address provided by the Customer.

6.3. By default, the Service Provider issues a time-stamped electronic invoice to the Customer. The electronic invoice can only be used in electronic form, there is no need to print it, so we can save significant printing and postage costs. (The printing of an electronic invoice is not prohibited by law, but it does not stand as an accounting document.)

6.4. If for any reason the Customer insists on a traditional paper-based invoice, he / she must indicate this to the Service Provider by e-mail. Mailing a paper-based invoice may involve additional costs, which the Service Provider will agree with the Customer in advance by e-mail. The additional cost is borne by the Customer.

7. SHIPMENT

Printed books are delivered by Magyar Posta. The delivery time of the product is described on the website during the checkout process and is also confirmed in the confirmation email. You can contact the courier about the delivery time, who will notify you of the delivery time by e-mail and SMS.

SHIPPING METHOD (ONLY IN HUNGARY!):

Within Hungary, the parcel is expected to arrive within 2 business days of order confirmation, but we will also notify you by email of the exact shipping method and costs upon receipt of the order.

In case of two unsuccessful delivery attempts, the purchased goods will be returned to the Provider. The Provider will be notified of the returned goods, after then the Provider will contact the Purchaser directly to successfully complete the contract.

If the delivery of the product fails 30 days after the confirmation, the contract will be deemed to be impossible to fulfill and Provider will inform the Customer by email. After sending the information, the product will be returned to the Website / Web Store for resale. We will initiate a refund of the pre-paid purchase price of the product to the payment card used at the time of purchase at the latest 14 days after the notification.

8. RIGHT OF WITHDRAWAL

Termination of the Right of Withdrawal

Distance contracts are subject to the Act 45/2014. (II. 26.) Government Decree. Accordingly, in the case of material purchased in book format or on electronic media and sent by post or courier, the Customer (Purchaser) shall terminate his / her right of withdrawal at the same time as the postal package is opened. In the case of a downloadable electronic item (eg PDF file), the successful download will terminate the customer's right of withdrawal. In the case of purchasing a subscription service operated under a membership system, the right of withdrawal shall expire if the Customer uses the unique identifier (login password) sent to him / her to access the services of the membership system for the first login, i.e. starts using the subscription service.

In each case, we provide detailed, illustrative descriptions of the goods and services available for purchase on our Web site, in order to provide detailed information about the item prior to purchase. This information is public, accessible to anyone, and is not subject to any registration. For printed and electronic books, these are the price, title, brief description of the books, the complete Table of Contents, the volume, the mode of delivery, and customer-user reviews of the book. In the case of a subscription service operated under a membership system, the address, content, brief indication, frequency of issue, length and price of the available subscription periods, the access method, and the customers' opinions. This may be supplemented by a free trial period for subscription services operated under the membership system.

8.1 PROCEDURE FOR THE EXERCISE OF THE RIGHT OF WITHDRAWAL

If the Customer want to exercise his/her right of withdrawal, must provide a clear statement of this intention in writing (for example, by mail or electronic mail) to the Provider, using the contact details listed at the beginning of this GTC. Customer will exercise his/her right of withdrawal within the time limit if he/she sends his/her withdrawal notice to the Provider before the expiry of the deadlines specified below.

8.1.2. In each case, the Service Provider shall immediately acknowledge receipt of the Customer's notice of withdrawal by email.

8.1.3. In the event of written cancellation, it shall be deemed to have been validated by the deadline, if the Client sends its statement to the Provider within 14 calendar days (even on the 14th calendar day) after the order.

8.1.4. In the case of notification by post, the date of posting, in case of notification by e-mail, the time of sending the e-mail shall be taken into consideration by the Provider.

The Customer must mail the letter as a registered delivery, in order to provide credible proof of the date of dispatch.

8.1.5. If Customer withdraws from the contract, Provider shall reimburse any consideration paid by Customer immediately, but no later than 14 days after receiving Customer's notice of cancellation.

8.1.6. The Provider will use a payment method identical to the one used in the initial transaction for the refund, unless Customer explicitly agrees to use another payment method. Customer will not be charged any additional costs as a result of applying this refund method.

8.1.7. In the case of a membership subscription agreement (due to the nature of the service), the Customer may no longer exercise the right of termination after the very first use, regardless of the duration of the membership.⁴

9. WARRANTY

Note: The Service Provider does not sell consumer durables on this website.

Mandatory Warranty

9.1.1. The Provider is under a warranty obligation for its products (by the Civil Code and the 151/2003. (IX. 22.) Government Decree), which means that during the warranty period it will only be released from liability if it prove that the defect is due to improper use of the product.

9.1.2. The warranty period begins with the actual performance, that is, the delivery of the product to the Customer. The (material) scope of the Decree applies only to new products sold in the framework of the Client Contract concluded on the territory of Hungary and listed in the Annex to the Decree.

9.1.3. The Service Provider shall bear the costs related to the fulfillment of the warranty obligation.

9.1.4. The Service Provider shall be exempt from its warranty obligation only if it proves that the cause of the defect occurred after the performance.

9.1.5. Customer is not entitled to claim a Product Warranty and Warranty Claim at the same time for the same defect.

9.1.6. This warranty does not affect Customer's statutory rights, in particular supplies, warranties and indemnities.

9.1.7. In the event of a dispute between the parties that cannot be settled amicably, the Customer may initiate arbitration proceedings (Conciliation Body) under paragraph 12.2.

10. LIABILITY

IMPORTANT! This site, the books distributed on this site, and the tools on this site never contain or imply a case-by-case advice from a veterinarian. The materials available here are for general use only and are for information purposes only. The use or non-use of this website is at the sole discretion of the visitor and at its sole risk. The designers and operators of this website are not responsible for the consequences that may arise from or in connection with the applications. These conditions also apply if Customer requests advice for its own animals using the Website: the answer to this also constitutes general information provided by the Provider, which it always gives to the best of its knowledge, but this information does not constitute a specific recommendation or advice, even if, because of its wording, it could be interpreted in this way; the specific use or non-use of its contents is at the sole discretion of the Customer and at its sole risk.

This website is no substitute for professional veterinary advice, diagnosis or treatment. Therefore, never ignore the advice of your veterinarian because you have read something on this site. If you think you need veterinary help for your animal or animals, be sure to consult your veterinarian.

The Provider cannot guarantee the authenticity of the content created by the visitors of the Website, however, they are always clearly distinguishable from the writings and materials made by the Provider.

10.1. The information on the Website has been posted in good faith, however, it is for informational purposes only, the Service Provider is not responsible for the accuracy or completeness of the information.

10.2. Customer may use the Website solely at its own risk. Customer accepts that Service Provider shall not be liable for material or non-material damage resulting from its use; except willful, gross negligence or crime, and for breach of contract.⁴

10.3. The Service Provider disclaims all liability for the conduct of the Website users. Customer is solely and exclusively responsible for its own conduct. The Service Provider shall cooperate fully with the acting authorities whenever necessary in order to detect violations.

10.4. Service pages may contain links to other service providers. The Provider is not responsible for the privacy practices or other activities of these service providers.

10.5. The Provider is entitled, but not obliged, to verify any content made available by Customers while using the Website, and is not obliged to look for signs of unlawful activity in relation to the content published.

10.6. Because of the global nature of the Internet, Customer agrees to be bound by the applicable national law when using the Website.

If any activity related to the use of the Website is not permitted under the law of the State of the Client, then the Client is solely responsible for its use.

11. COPYRIGHT

Note: The Provider, the creator of the Website, will be pleased if the Customer, if satisfied with the services of the Website, notifies its acquaintances of the existence of the Website, or if the Customer places a link to this Website on its own website. However, the Provider asks its Honorable Customers to respect universal and international copyrights, which also protect this website.

Any circumvention or abuse of the rights listed in Section 11.1 is prohibited and shall be punishable by law. These copyrights are privately owned, and infringing them is a similar act, such as shoplifting.

11.1. Every (free or paid) intellectual property and entries on this site are protected by copyright under the Copyright Act. (Act LXXVI. of 1999.) Copyright is automatically created at the time the copyrighted work is created and is assigned to that work. Copyright is universal, international, and protects the work until otherwise expressly stated in writing by the copyright owner.

The rights of the author are as follows:

- a) the reproduction (Articles 18-19 of the Act),
- b) the distribution (Article 23 of the Act),
- c) public performance (Articles 24-25 of the Act),
- d) broadcasting to the public by broadcast or otherwise (Articles 26-27 of the Civil Code),
- e) the retransmission of the broadcast work to the public through the intermediary of an organization other than the original (Section 28 of the Civil Code),
- f) recasting (Article 29 of the Civil Code),
- g) the exhibition (Art. 69 of the Act).

In the event of any misuse of the copyright, unlawful use or misconduct of the terms of the purchase, or any indication thereof, access to the purchased information will be suspended indefinitely until a legal remedy.

The Service Provider declares and stipulates that only one person, namely the person ordering the service, is entitled to use the subscription trainings purchased on the website. Sharing access to a paid service with other persons or providing access to other persons (eg giving or passing an access password, whether for free, for money or for any consideration) is a breach of contract. **If the Service Provider experiences such copyright abuse behavior (e.g. using multiple terminals with the same username and login password in the same time), the Provider is entitled to suspend the service after a prior notice or, in severe cases, without prior**

notice; and is entitled to take the case to civil litigation. In serious cases (eg repeated abuse, distribution for money) the Provider will also file a criminal complaint.

Reproduction, distribution, duplication of downloaded e-books is forbidden, either in whole or in part; except for own use or for back-up purposes. If Provider becomes aware of such copyright abuse, it will refer the matter to civil litigation or file a criminal complaint.

11.2. You may save or print any content of the Website for private use only.

Any use beyond private use, such as storage in database, retransmission, publication or make it available for download, or commercialization, is permitted only with the prior written permission of the Provider.

11.3 Registration or use of the Website does not grant Customer any right to use or utilize any trade name or trademark appearing on the Website.

No intellectual property on the Website may be used or utilized in any form without the prior written permission of the Provider. The exceptions are the visualization of the website, the temporary duplication required for this purpose and the private copying.

12. COMPLAINTS

12.1. Complaint management

Customer may submit any objections to the Product or Provider's activities at the following contact details:

Customer Support (Customer Support)

Address: 6000 Kecskemét 8 Budai Street.

Email: info@pigeondoctors.com

Phone: + 36-76-416-983 on weekdays between 9am and 4pm

12.2 In the event of a cross-border Customer dispute related to an online sales or service contract, the arbitration body operating at the Budapest Metropolitan Chamber of Commerce and Industry shall have sole jurisdiction.

12.3 In the event of Customer's complaint, Customer may use the EU online dispute resolution platform. Accessing the platform requires a simple registration with the European Commission, which can be accessed by clicking on the link below:

<https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home2.show&lng=HU>

Thereafter, after logging in, Customer may submit a complaint through the online website which available at:

<https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home2.show&lng=HU>

The Provider shall be obliged to cooperate in conciliation proceedings. In doing so, it is required to send its response letter to the conciliation body and to ensure the presence of the person entitled to reach a settlement at the hearing.

12.4 If the company is not domiciled in the county where the territorially competent arbitration body operates, the firm's obligation to cooperate shall include offering a written settlement in accordance with the Client's requirements.

12.5 The Provider shall examine and respond to the written complaint within thirty days of its receipt. If the Provider rejects the complaint, it is obliged to justify its position.

The Provider must keep the minutes of the complaint and a copy of the reply for five years.

12.6. Other enforcement options

In the event that any dispute between the Service Provider and the Customer is not resolved during the negotiations, the following remedies shall be open to the Customer:

12.6.a. Complaint to Customer Protection Authorities.

If Customer notices that Customer's rights have been violated, he / she is entitled to lodge a complaint with the Customer Protection Authority competent for his / her place of residence. After the complaint has been settled, the Authority will decide on the conduct of the Customer Protection Proceedings.

12.6.b. Conciliation body.

Customer may initiate proceedings with respect to the quality, safety and application of product liability rules, as well as the conclusion and performance of the contract, at a conciliation body operating under the jurisdiction of a professional chamber of the Provider's seat.

For the purposes of the Arbitration Board Rules, "Customer" includes: non-governmental organization, church, condominium, housing association, micro, small and medium-sized enterprise, which purchases, orders, receives, uses; or communicates commercially addressed.

Contact details of the Bács-Kiskun County Conciliation Board:

Address: 6000 Kecskemét Árpád krt. 4.
Mailing address: 6001 Kecskemét Mailbox: 228.
Phone: +36 76 501 525
Email address: bekeltetes@bacsbekeltetes.hu
Website address: <http://www.bacsbekeltetes.hu/>

12.6c. Bírósági eljárás.

The Customer is entitled to a court action to enforce his claim arising from the Customer's dispute in civil proceedings pursuant to Act IV of 1959 on the Civil Code and Act V of 2013 on the Code of Civil Procedure.

13. OTHER PROVISIONS

13.1. Pigeondoctors.com is a Linux / PHP based information system with a good level of security, but we recommend that you take the following precautions: use virus protection and spyware protection software with up-to-date database, and install operating system security updates.

Purchasing on the Website requires Customer to be aware of the technical limitations of the Internet and to accept the potential for errors with the technology.

13.2. The Service Provider is entitled to unilaterally modify the terms and conditions of these GTC at any time.

13.3. This GTC was last updated on 23/04/2020.